

# Benefits advice

Check if you're eligible for benefits.



We've helped our residents claim over **£11 million** in additional benefits in the past year through our benefits maximisation service.

Request benefits advice today at [liverpool.gov.uk/bms](http://liverpool.gov.uk/bms)

or check if you qualify online at [gov.uk/benefits-calculators](http://gov.uk/benefits-calculators)

You can also call freephone **0800 028 3697** or visit any One Stop Shop. You can also speak to your landlord if you're a social housing tenant.

# Don't miss out on tax credits



Millions of pounds go unclaimed every year by people who are entitled. Don't be one of them.

Check if you qualify today at [gov.uk/qualify-tax-credits](http://gov.uk/qualify-tax-credits)

or call **0345 300 3900**

# Get help with rent or Council Tax

If you're unemployed or on a low income you may be eligible to receive Housing Benefit or Council Tax Support. If you already receive this and are still left with a shortfall, you could get extra help through a discretionary housing payment. Visit [liverpool.gov.uk/housingbenefits](http://liverpool.gov.uk/housingbenefits)

or call free phone **0800 028 3697**

You may also qualify for a Council Tax discount or exemption - find out at

[liverpool.gov.uk/counciltax](http://liverpool.gov.uk/counciltax)

or call free phone **0800 028 3686**



# Apply for free school meals



Not sure you qualify?

Apply today at [liverpool.gov.uk/freeschoolmeals](http://liverpool.gov.uk/freeschoolmeals)

and your family could save over **£400** per year and your child's school can receive up to **£1,900** additional funding for every eligible child.

# Debt and money advice

## Worried about debt?

Your local Citizens Advice can help you deal with debt. You can book appointments with the city centre money advice team on **0151 233 2771**.

Call **0344 848 7700** or visit [liverpoolcap.org.uk](http://liverpoolcap.org.uk) to find your local office.

You're not alone – don't delay, get help today. For details of other organisations go to [liverpool.gov.uk/debt](http://liverpool.gov.uk/debt)

## Can't pay your Council Tax?

Call us today on **0800 028 3686** if you're having problems paying your Council Tax, have Council Tax arrears, are struggling to pay back overpaid Housing Benefit or owe other debts to the council.

**citizens  
advice**

# Liverpool Early Help Guide

Information for families in need of help and support.

Visit [ehd.liverpool.gov.uk](http://ehd.liverpool.gov.uk)

# Need help to find training or work?

Visit [liverpoolinwork.co.uk](http://liverpoolinwork.co.uk)

Or call **0151 233 1933**



# Struggling to feed your family?



If you are struggling to feed your family your local foodbank can provide emergency food and support in a crisis.

For more information and details of your nearest foodbank visit [liverpool.gov.uk/foodbanks](http://liverpool.gov.uk/foodbanks)

# Struggling to make ends meet?



If you need money to buy food, essential items for children, essential clothing or cover fuel costs.

If you need help to set up home after suffering an emergency or crisis.

Call the Liverpool Citizens Support Scheme on freephone

**0800 456 1523**

Lines open Monday to Friday 8am-8pm.



Help and advice if you're struggling to make ends meet

**come2gether**  
for a fairer future

# Homeless or in rent arrears?



Housing Options provides help and advice if you are homeless or threatened with homelessness.

Call us on freephone

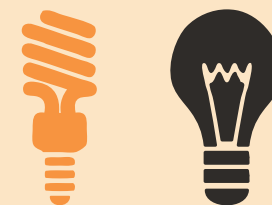
**0800 731 6844**

Visit us at any of our One Stop Shops. Find your nearest shop at

[liverpool.gov.uk/onestopshops](http://liverpool.gov.uk/onestopshops)

or call **0151 233 3000**

# Struggling to pay your energy bills?



Our Healthy Homes team can provide free help and advice if you're struggling to pay your fuel bills, and energy saving hints and tips to help keep you warm and your bills low.

Call us on freephone  
**0800 0121 754**

# Rough sleeping

Are you worried about someone who may be sleeping on the street tonight?

Tell us about a rough sleeper on  
**0300 123 2041**

and we will do the rest.

email [info@whitechapel.co.uk](mailto:info@whitechapel.co.uk)

[nosecondnightoutmerseyside.co.uk](http://nosecondnightoutmerseyside.co.uk)



# Domestic abuse

Don't suffer in silence

If this is happening to you or someone you know call **Women's Aid 24 hour helpline**

**0808 2000 247**

Men's Advice line  
**0808 801 0327**



**Find out more**  
For more information about housing benefit, council tax support and help in a crisis visit [liverpool.gov.uk/benefits](http://liverpool.gov.uk/benefits)